Product Focus

DSD Delivery
Delivery Mobility for Android

KEY POINTS

ANDROID SOLUTION

DSD Delivery runs on the Android operating system. This means it runs on a variety of phones and ruggedised hand held devices

DESIGNED FOR FOOD AND BEVERAGE

DSD Delivery is designed specifically for Food and Beverage companies. We understand the unique demands of our industry.

INTEGRATED TO YOUR ERP SYSTEMS

Deliveries and payments can be sent directly to your ERP system in common formats that are probably already part of your existing integrated solution
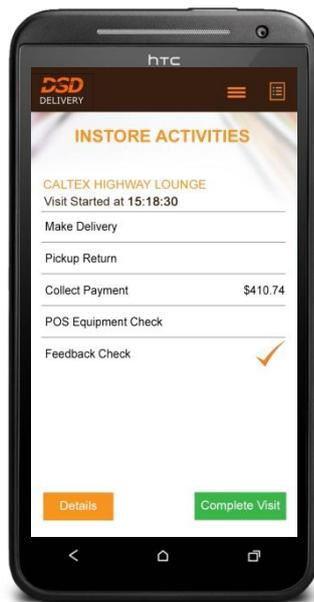
CLOUD BASED

DSD Delivery communicates with our DSD Plus administration portal which is hosted in the cloud. This makes implementations fast and the system price effective

SUBSCRIPTION PRICING

Our pricing model is a monthly subscription so you do not need to find a lot of capital to begin

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Deliver orders, pick up returns, collect payments and track in-store assets all from an Android phone or hand held computer

✓ **Increase your team's efficiency by providing the tools needed in their hand**

✓ **Track your drivers using GPS. Measure time in and out of each store**

✓ **Fulfill duty of care responsibilities with vehicle inspections**

✓ **Delivery dockets or invoices can be printed or emailed to the customer**

✓ **Payments can be collected in cash, cheque or credit card**

✓ **Full inventory tracking, including containers like trays or crates**

THE BUSINESS PROBLEM

You want to improve the efficiency of your delivery drivers. Unlike simple delivery solutions you want your drivers to collect payments, collect returns, track reusable containers, and validate in-store assets like fridges. You might want the driver to upsell customers while making the delivery or 'cold call' customers. You may want to track their activities and time, plus the route they are driving. In short you want a food and beverage delivery solution.

THE DSD DELIVERY SOLUTION

We have developed DSD Delivery to address these type of Food and Beverage business problems. Our 40+ years of experience are built into the products for proven success.

DSD Delivery can be loaded onto your drivers own phones or onto ruggedised devices. The deliveries for the day are displayed in sequence, together with the activities to be completed at each store. The completed delivery and other information gathered in-store is instantly transferred to our cloud server, DSD Plus, and from there forwarded to your ERP system.
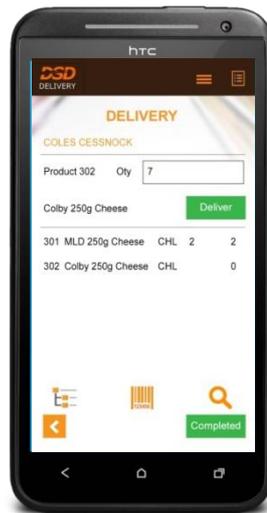
HOW DSD DELIVERY WORKS

Your driver signs into the DSD Delivery application to begin their day. To assist with communication to mobile workers messages for the trip are immediately displayed.

The pre-trip process involves the driver inspecting the vehicle, loading their truck and reviewing the run for the day. The run can be reviewed on a map if desired, and optionally resequenced by the driver. The loading process can be by customer delivery, or in bulk. It can be by sku or by prepacked packages. Barcode scanning can be used to make sure the correct inventory is loaded onto the correct truck.

DSD Delivery is a DSD Assist Solution

Once on the road the GPS of the mobile device can track where the driver is, and what route they are taking.

At the store the driver will have a number of activities they need to complete.

The packages or items to be delivered can be validated using a barcode scanner, or confirmed on the screen. Extra unallocated truck inventory can be used to upsell the customer. Reusable containers like bread crates can be tracked into and out of the store. If your products are temperate controlled the temperature can be captured before the store signs to confirm the delivery, and a delivery docket or invoice generated.

Returns can be pre-approved by your office staff, or can be determined by the driver while at the store. Returns may require a reason code so that you can analyse return reasons.

Payments can be made by cash, cheque or credit card. Our credit card processing module integrates with PCI compliant gateways to ensure card security.

In-store assets like fridges or freezers can be validated. Deliveries might trigger a message to a merchandiser to visit the store. We understand what a Food and Beverage company needs from a delivery system.

At the end of the run there is full accounting of truck inventory, including returns and containers, and the payments collected. All the reconciliation documents for the run are stored in DSD Plus for review at any time.

Signed delivery documents are stored in DSD Plus so that you can retrieve them and email to a customer if needed. Further reports like DIFOT and upsell can also be generated. Deliveries can be plotted on Google maps.

A comprehensive delivery solution for food and beverage firms.

www.dsdassist.com